

XII-SURVEYS & STATISTICS

Plan schemes of Dte of Economic & Statistics, Deptt. of Information Technology and MCD (General Wing) are included under this sector.

The Dte of Economics & Statistics is the Nodel Agency in Delhi for collection, compilation and presentation of statistical data on all aspects of Socio-Economic developments in Delhi.

The Dte has been participating in various socio-Economic survey rounds of NSSO and information on Annual Survey of Industries; Statistics on State Income, Vital Statistics, Capital Formation, Prices etc. is being collected regularly.

There are many areas for which, no data are available at present like Housing Statistics, Environmental Statistics, Local Bodies Statistics, Area-wise Statistics, Cultural Statistics, Banking Statistics etc. Thus, during the 10th Five Year Plan 2002-07 and the Annual Plan 2002-03 the DES has to further expand its activities in several new directions to meet the growing data requirements of Planning Department and other Plan implementing departments of Delhi Government and Local Bodies. To meet the ever-increasing data requirement, several new schemes have been formulated and old continuing schemes have also been reformulated to meet the changing needs and circumstances.

The Department of Information Technology was established in Government of Delhi in 1998 with the aim of making Delhi a Cyber City through IT infrastructure inside and outside the Government interconnected of various Deptts. of Government of Delhi using WAN, giving the Citizen access to Government services/data information with faster responses. It has started working towards this goal and plan schemes prepared by the IT department aim to make Delhi the best Cyber City in India.

The scheme of MCD for computerisation of its various departments also aims to make easy flow of information between various departments on one hand and between Government and citizen on the other hand.

Agencywise financial performance under this sector in 9th Plan 1997-02 and outlays approved for 10th Plan 2002-07 and Annual Plan 2002-03 are shown in the following table :-

(Rs. in lakhs)

S.No	Agency/ Department	9thFYP App. Outlay 1997-02	Actual exp. 1997-98 to 2000-01	RE 2001- 02	9h Five Year Plan exp. (Tentative)	10 th Five Year Plan 2002-07 App. Outlay	Annual Plan 2002-03 App. outlay
1.	Dte. of Eco.& Statistics	200.00	25.19	5.00	25.87	250.00	35.00
2.	Department of Information Technology	500.00	230.8	140.00	336.00	500.00	150.00
3.	MCD	250.00	78.00	100.00	123.45	500.00	100.00
4.	L & B Department.	50.00	14.31	-----	14.31	---	---
	Total	1000.00	348.30	245.00	499.63	1250.00	285.00

Department wise/scheme wise detailed write-up is given in ensuing paragraphs.

I. DIRECTORATE OF ECONOMICS & STATISTICS

Directorate of Economics & Statistics (DES) is the Nodal Office of Govt. of NCT of Delhi for collection, compilation and dissemination of statistical data. DES also functions as the office of the Chief Registrar of Births & Deaths and ensure that provisions of Registration of Births & Deaths Act 1969 and the rules made thereunder are implemented by Local Bodies i.e. Municipal Corporation of Delhi (MCD), New Delhi Municipal Council (NDMC) and Delhi Cantonment Board (DCB). Further, DES is also a Nodal Department for Population Census in Delhi.

The main activities of this Directorate include compilation of State Income, Index of Industrial Production , Socio- economic Surveys under NSS rounds collection of whole sale and retail prices for compilation of WPI and CPI by Ministry of Industry and Labour Bureau respectively. DES has kept its publication and data on the web site of Govt. of Delhi for the benefit of users.

Important publications of this Directorate are listed below:

NAME OF THE PUBLICATIONS

1. Annual report on Registration of Births & Deaths-1998
1. Classification of Employees in Delhi Govt., Autonomous/ Local Bodies-1999
3. Bulletin on Price Statistics-Jan to June 2000
4. Report on Fourth Economic –1998 Census
5. Estimates of state Domestic Product 1998-99
6. Economic & Purpose Classification of the Budget Expenditure of Govt. of Delhi-1997-98 & 1998-99
7. Delhi Statistical handbook-2000
8. Women & Men in India-1999
9. Index of Industrial Production 1999-2000
10. CITIZEN CHARTER (on registration of Births & Deaths) 1999

11. Environment Statistics
12. Reports of various socio Economic Surveys sponsored by National Sample Survey Organisation, Govt. of India :-
 - (i) Report on Un-organised Manufacturing and Reporting Enterprises and Household Consumer Expenditure in Delhi-51st round (1994-95)
 - (ii) Report on Health Care, Education and Consumer Expenditure-52nd round (1995-96)
 - (iii) Report on Own Account and Non-Directory Trading Enterprises in Delhi-53rd Round (1997)
 - (iv) Report on Household Consumer Expenditure Hygiene, Sanitation and Common Property Resources in Delhi-54th round (1998-99)
 - (v) Compendium of NSS Surveys (State Samples)-March, 2001
 - (vi) Monthly Consumer Price Index number of Industrial Workers in Delhi
 - (vii) Quarterly report of the prices of Building Materials- March, 2001
 - (viii) Provisional Population results based on Census-2001
 - (ix) Reports under process;
Report on Consumer Expenditure of Employment and Unemployment –55th round (1999- 2000)
Report on unorganised manufacturing activities, 56th Round (2000-2001)

STRENGTHENING OF DIRECTORATE OF ECONOMICS & STATISTICS

The horizon of statistics is broadening day by day with the advent of economic liberalisation. State Statistical Bureaus are being asked to provide reliable data on important issues like Environment, Housing, Gender informal sector for public policy and research purposes at disaggregated levels. To cope up with the increasing demand for qualitative, reliable data, it is appropriate to strengthen the existing mechanism and take up new initiatives under the Tenth Plan (2002-2007) . The important components of the Tenth Plan to be implemented under the coming five annual plans starting from 2002-03 include strengthening of State Income Unit, computer center, publicity to Civil Registration System and setting up

new units like Special Survey, Gender Statistics, Environment Statistics etc. Against the approved outlay of Rs.200.00 lacs for 9th Plan, actual expenditure is likely to be Rs.25.87 lacs only.

The outlays were approved in the 9th Five Year Plan to set-up new units in Directorate of Economics & Statistics. Administrative Reforms Department after work study recommended creation of new posts under the following units:

- a) Environment Statistics
- b) Cultural Statistics
- c) Women & Children Statistics
- d) Research & Development
- e) Statistics on Area, Planning

The proposals for creation of new posts were not approved by the Finance Department due to economy measures. This is the main reason of shortfall in expenditure during 9th Plan. New computer system (LANE with 10 Terminals) was installed in the computer centre as the old system was obsolete and not operational. This new system has been quite useful, particularly to process socio-economic data under NSS rounds and to bring out reports in a reasonable time. All the units of DES such as Planning & Coordination, State Income Unit, Price Collection & Publications, Index of Industrial Production have also been provided with PCs. and the relevant data is being processed. This new system has made these units more effective and functional.

Centrally Sponsored Scheme

Only one Centrally Sponsored Scheme Economic Census was implemented by Directorate of Economics & Statistics during Ninth Five Year Plan. The report on Economic Census was released in September, 1999. An amount of Rs.75,49,760/- was released by Central Statistical Organisation, Government of India against which Rs.52,30,709/- was incurred. The final figures of expenditure are being reconciled.

Unit wise details are given in following paragraphs:

i) STRENGTHENING OF STATE INCOME UNIT

State Domestic product is one of the important quantitative indicator of growth of the State Economy. It also provides sector-wise contribution and changes taking place over a period of time. Compilation of State income estimates is one of the prime function of this Directorate. Similar function at the national level is performed by Central Statistical Organisation (CSO). SDP estimates for the year 1998-99 have been released. This activity is getting diversified in a big way with the shift in the base year from 1980-81 to 1993-94. It includes proper scrutiny and improvement of data pertaining to other services like education etc. to ensure proper and satisfactory coverage. Data in respect of non profit institutions, autonomous bodies and other newly emerging sectors like computer software and information technology sectors is to be collected and analysed to ensure its inclusion in the State Income Estimates.

At present there is a small unit with sanctioned strength of One Research Officer (Rs.5500-9000) and two Statistical Asstt. (Rs.5000-8000). Besides, one Dy. Director and one Asstt. Director have also partly been deployed. The following additional posts are proposed for creation under Annual Plan 2002-2003.

S.no.	Name of the Post	Scale of pay in Rs.	No. of posts
1	Deputy Director	10000-15500	1
2	Asstt. Director	8000-13500	1
3.	Stat.Asstt.	5000-8000	3
4	Jr.Steno	4000-6000	1
5	Class IV	2550-3000	1
	TOTAL		7

ii) **PUBLICITY TO THE PROVISIONS OF CIVIL REGISTRATION SYSTEM
IN DELHI(New)**

Directorate of Economics & Statistics also functions as the office of the Chief Registrar of Births & Deaths in NCT of Delhi. This office is responsible for implementation of the provisions of the Registration of Births & Deaths Act, 1969 and State Rules made thereunder. The registration of every birth and death is mandatory under the provisions of the Act and rules. The birth certificates are generally required for admission in schools, entry to Govt./,Semi Govt./ Private service, right to vote and other purposes where age limits are prescribed and death certificate to establish the claim on property, Insurance and Social security benefits etc. During 1999 about 2.84 lakhs birth and 0.80 lakhs death events were registered in Delhi. Out of the total birth events about 52% were institutional and 48% domiciliary in nature. The actual function of registration is done by local bodies VIZ MCD, NDMC and Delhi Cantt. through 198 centers/zonal offices.

There is an urgent need to give wide publicity to the Provisions of the Act & rules, the mode of registration and obtaining of birth/death certificates, the time limit, fee structure etc. to ensure the proper coverage of events and also educate the general public. For this purpose advertisements are released twice in an year in the leading newspapers. The important details are also kept in the website at www.delhigovt.nic.in. While continuing the existing efforts it is also proposed to embark on new methods like sign boards/posters/hoardings at important public places, free distribution of pamphlets at fairs and melas is also proposed. The frequency of release of advertisement will also be increased to reach out to the general public and to motivate them for registration of events without fail.

III) **ESTABLISHMENT OF ENVIRONMENT STATISTICS UNIT**

Environmental protection has been recognised today as the central factor in any sustainable development. The collection, compilation and dissemination of a wide variety of statistical data on bio-diversity, atmosphere, land and soil, water, human settlements etc. is

necessary to address the rapidly increasing policy initiatives and programmes in the environment and forest sectors.

The Central Statistical Organisation co-ordinates with various central agencies to publish in its annual 'Compendium of Environment Statistics'. However, since there is no suitable coordinating mechanism at state level, the availability of state level data on environment is poor.

National Statistical Commission has recommended that 'Environment Statistics Cells should be created in the Directorate of Economics & Statistics in all the states and same should be responsible for coordination and collection of information from other related agencies in the State'.

It is proposed to set up Environment Statistics Unit in DES with the creation of following posts:

S.no.	Name of the Post	Scale of pay in Rs.	No. of posts
1	Deputy Director	10000-15500	1
2	Research Officer.	5500-9000	1
3.	Statistical Asstt.	5000-8000	2
4	Statistical Investigator	4000-6000	2
5	Jr. Steno	4000-6000	1
	TOTAL		7

IV) ESTABLISHMENT OF GENDER STATISTICS:

Women constitute half of population but are generally not treated as equal with men in the matter of self development although their betterment and well being are crucial to the progress, prosperity and peaceful existence of mankind. To ameliorate the material conditions of living for women, Govt. of India is restructuring the socio-economic order in the

country. A realistic appraisal of the success or otherwise of various governmental measures, policies and programmes devised for the improvement of the status of women is not possible without timely availability of reliable statistics and relevant indicators.

Gender Statistics as a separate subject area is of recent origin. These statistics can be collected by male-female break-up given by different data sources such as population census, large scale sample surveys and administrative statistics. There are certain areas, which are exclusively related to women such as crime against women, domestic violence, mental health etc.. Some essential indicators for appropriate planning at various geographical levels are also required. These are:

- i) Number of doctors, nurses and other para-medical staff.
- ii) Number of sex workers and related statistics such as distribution of persons affected by sexually transmitted diseases.
- iii) Data on separate facilities for women such as hostel, creches etc.

Some data on above indicators can be collected from various publications and reports while some representative data will have to be collected through surveys.

This Directorate does not have separate unit to collect data relating to gender statistics. Therefore, an independent unit headed by Deputy Director is essentially required. This unit may be set-up with following staff:

S.no.	Name of the Post	Scale of pay in Rs.	No. of posts
1	Deputy Director	10000-15500	1
2	Statistical Asstt.	5000-8000	2
3.	Statistical Investigator.	4000-6000	4
4	Jr.Steno	4000-6000	1
	TOTAL		8

This unit will be responsible for coordination and collection of data from other related agencies in NCT of Delhi.

v) Strengthening of EDP Unit

EDP Unit is responsible for the processing of Socio- Economic data collected under NSS rounds in respect o. State Sample by Socio -Economic Unit of DES. The sample size is three times of the Central Sample Collection by NSSO. This is a voluminous exercise involving data entry, validation and table generation. At present EDP is taking above 1 year to process the data after completing field work. The need to cut down the lag between field work and tabulation is stressed from time to time to speed up the process of report writing. In addition this unit provides technical guidance to all other units of DES. For the orderly and timely completion of the tasks assigned to the unit 4 posts of Data Entry Operator in the scale of Rs.5000-8000 is proposed under !0th Plan.

S.no.	Name of the Post	Scale of pay in Rs.	No. of posts
1	DEO (Gr.C)	5000-8000	4

This Directorate has recently purchased 12 PCs with Server and installed the LAN System in EDP Unit. Out of this 2 PCs were supplied to MCD to process Birth & Death Data. All the Units of this Directorate were provided PCs for preparation of their report.

It is further proposed to provide PC's to all the Officers of this Directorate and connect with LAN system.

Training of all officers & staff with latest software will be accorded top priority. Further modernisation of office with the purchase of equipment like scanning machine, photocopier, computer room furniture, binding and lamination machine is also proposed in the plan

vi) SETTING UP OF SPECIAL SURVEY UNIT IN DES

Directorate of Economics & Statistics has been participating in the Nation-wide sample surveys under the NSS Calendar sponsored by NSSO, Ministry of Statistics & Programme Implementation, Government of India. This work is being handled by Socio-Economic Unit in DES as per the norms and the methodology prescribed by the NSSO. Due to the heterogeneous character of Delhi State, sample size has been fixed at three times of the central sample size. As a result, this unit despite its expertise in conducting of field work and making of reports has not been able to conduct any other type of surveys which are of public importance at the State level. This makes DES ineffective in meeting the increased demand from different departments of the State Government. It is, therefore, felt that there is a need to set-up Special Survey Unit with the capacity to launch quick sample surveys at a short notice and come out with useful reports. National Statistical Commission has also recommended for setting up of such a unit in State/U.T., DES. This unit will also extend necessary technical guidance to various State level statistical units operating in different departments of Government of NCT of Delhi.

This unit is expected to assess the survey needs in consultation with other departments of Government of Delhi, plan the survey, develop the methodology, tabulate data and bring out the report/results. To handle this important task, the Special Unit under the plan scheme is proposed to be set-up during 2002-2003 subject to creation of the following posts. One post of Research Officer and Statistical Assistant was recommended by Administrative Reforms Department during 9th five year plan itself for this unit.

VII. STRENGTHENING, UPGRADATION, NETWORKING & COMPUTERISATION OF BIRTHS & DEATHS CENTRES & MICRO-FILMING OF RECORDS OF BIRTHS & DEATHS.

At present, there is a small Bureau in the Health Department to co-ordinate the work of vital statistics, i.e. registration of vital events (institutional) and issue of certificates of births and deaths has since increased manifold.

There are 187 Registration centres managed by MCD, includes 12 Zonal offices, 11 cremation grounds. Four hospitals have been added to this.

Presently, there is one computer and one Registration Clerk/Assistant posted in each zone depending on the work load. The number of zones has also increased from 10 to 12. Out of 12 zones, the work load is very heavy in seven zones. It is, accordingly, proposed to create a post of Statistical Assistant at the Head Quarters and one post in each of the seven zonal offices to cope up with the increased workload. The services of Statistical Assistants shall be utilised for general health and statistical work in the zones, especially the work likely to be created with the expansion of Diseases Surveillance Net work.

Some funds are also required to be earmarked to meet other contingent expenditure like purchase of almirahs, racks, computer stationery, etc. for keeping the record at the Head Quarters and zonal offices, and centres.

It is proposed to expand the computer hardware and also appoint manpower to ensure full utilization. Computerization and Networking of the Zonal offices should be carried out. Installation of 14 sets of computers, Installation of the software, Staff training, Annual maintenance of the computers to be organized.

II. DEPARTMENT OF INFORMATION TECHNOLOGY

Scheme wise details are as under:-

1 Strengthening of IT Department.

(10th Five Year Plan : Rs. 100.00 Lacs) (Annual Plan 2002-03 : Rs. 30.00 Lacs)

The Department of Information Technology was set up in the last Five Year Plan in 1998. During the last two years, the following posts were created in the Department:-

1. Addl. Secretary -1
2. Sr. Accounts Officer -1

3. System Analyst -1
4. Programmer -1
5. Head Clerk -2
6. Stenographer Gr-II -1
7. Stenographer Gr-I -1 (under Non-Plan)

There is no proposal, at this stage, to create more posts in the Department. Apart from expenses on salary and other contingencies, there will be no major expense under the scheme.

An outlay of Rs.100.00 lacs is approved for 10th Five Year Plan(2002-07) and Rs.30.00 lacs is approved for Annual Plan 2002-03 for this scheme.

2. Spreading computer and basic literacy through Internet Information Kiosk
(10th Five Year Plan : Rs. 50.00 Lacs) (Annual Plan 2002-03 : Rs. 20.00 Lacs)

This scheme is also a continuing scheme and was implemented during the last Five Year Plan. The purpose of the scheme is to spread computer and basic literacy in areas inhabited by poor people and to bridge digital divide that threatens to appear in our society. A Pilot Project, with this aim, has been started with the assistance of NIIT and MTNL in Ambedkar Nagar. Under this project, 6 kiosks have been set up that allow children to surf Internet and learn all the educational material that is available on it through self-help. This pilot project is being implemented for three years and a mid-term review will be undertaken shortly. If the project is found to be successful on its review, the project will then be extended to all parts of Delhi. The details of the scheme will then have to be drawn up afresh and private sector participation may have to be encouraged for making this scheme financially viable.

An outlay of Rs. 50.00 lacs is approved for 10th Five Year Plan and Rs. 20.00 lacs is approved for Annual Plan 2002-03 for this scheme.

3: Training of Delhi Government Employees in computers.

(10th Five Year Plan : Rs. 50.00 Lacs)(Annual Plan 2002-03 : Rs. 10.00 Lacs)

The use of information and communication technologies requires constant training and re-skilling of employees. It is, therefore, necessary that the Government employees be trained regularly on use of technologies that are used in developing applications used by the Departments. The Department also proposes to set up a computer lab in the Secretariat where it proposes to train Government employees in various courses designed to suit the needs of the Departments. The Department will invite external faculty or arrange in-house training for this purpose. The Department also proposes to purchase multi-media kits, software and other developmental tools that are required for imparting training to the people.

An amount of Rs.50.00 lacs is approved for 10th Five Year Plan and Rs.10.00 lacs is for Annual Plan 2002-03.

4. Maintenance of LAN in Secretariat and setting up of WAN in Delhi

(10th Five Year Plan : Rs. 150.00 Lacs) (Annual Plan 2002-03 : Rs. 50.00 Lacs)

The Department of Information Technology has set up a LAN in the Secretariat with about 600 nodes. A state-of-the-art server room has also been set up with leased, ISDN lines and RF links that connect the Secretariat server to the NIC HQs from which access to Internet is given to all the officers of the Secretariat. The department has also hosted several applications on the LAN that are used by the departments to improve internal efficiencies and to promote transparency. It is important to maintain this set up and upgrade it from time to time.

It is also necessary to set up a WAN network in the government to enable departments located outside the Secretariat to access the applications and make sharing of databases and information easier and faster. In the first phase it is proposed to connect about 15 departments under the WAN network in the 10th FYP. Thereafter all the departments will be connected.

An outlay of Rs.150.00 lacs is approved for 10th Five Year Plan and Rs.50.00 lacs for Annual Plan 2002-03 which includes Rs. 100 Lacs and Rs. 20 Lacs in capital head respectively.

5: Mass Campaign for IT Awareness

(10th Five Year Plan : Rs. 50.00 Lacs)(Annual Plan 2002-03 : Rs. 10.00 Lacs)

The Department of Information Technology participates in workshops, seminars and exhibitions organized by various institutions across the country. It also sponsors a few exhibitions in Delhi to create awareness about the opportunities that exist in the city among the participants of these events. The purpose is to project and showcase the achievements of Government of Delhi in the field of Information Technology and to create awareness among the people on what is possible in the area of e-governance.

An outlay of Rs.50.00 lacs is approved for 10th Five Year Plan and Rs.10.00 lacs for Annual Plan 2002-03.

6. Grant of financial assistance to scholars and researchers and R&D industries

(10th Five Year Plan : Rs. 50.00 Lacs)(Annual Plan 2002-03 : Rs. 20.00 Lacs)

It has been found that although many institutes have come up that run IT courses, there is an acute shortage of good faculty in the country. IT professionals who are not able to get jobs are appointed by private institutions to teach these courses. The quality of faculty appointed to teach the IT courses leaves a lot to be desired. The students who pass out of elite colleges like the IITs do not take up teaching as a career possibly because teaching is the least paying job in IT industry. It is, therefore, proposed that Government of Delhi should encourage scholars and researchers in the field of Information Technology to take up teaching as a career by granting them financial assistance. The details of the scheme and the manner in which this grant needs to be given will be worked out in consultation with members of academia and industry. It is proposed that students who obtain Ph. D. from reputed institutes and research scholars who get their papers published in reputed IT publications and journals

both in India and abroad will be entitled to this grant. It is also proposed that industries that establish research facilities will also be entitled to a subsidy from the Government.

An outlay of Rs.50.00 lacs is approved for 10th Five Year Plan (2002-07) and Rs.20.00 lacs is for Annual Plan 2002-03.

7: Setting up Cyber Asia Networking University.

(10th Five Year Plan : Rs. 50.00 Lacs) (Annual Plan 2002-03 : Rs. 10.00 Lacs)

Tokyo Metropolitan Government and Government of National Capital Territory of Delhi have jointly mooted a proposal to set up a Cyber Asia Networking University. The idea is to promote distance learning on Asian knowledge and technology as also to establish Asia's competency standards in dissemination of knowledge. The main driver for this project is the growing base of Internet users across Asia and the rest of the world. In Asia and Pacific region (except Japan), the number of Internet users will have grown exponentially from 61.1 million to an estimated 134 million by the year 2003. The other driver is the estimated expansion of market in the field of distance learning in Asia and Pacific region from 122 million US dollars in 2000 to 235 million US dollars in 2004.

Once established the University will produce the contents for the multilateral education among participating cities and transmit them on the Internet. It will also aim to introduce Asia's own competency standard on the lines of NSSB in USA and FEANI in EU. It is proposed to implement this project through a consortium based on linkage between the industrial, academic and public sector or a university.

The details of this have still not been worked out. Since this scheme will be implemented in the next financial year and the details of the University are still to be worked out, an outlay of Rs.50.00 lacs is approved for 10th Five Year Plan(2002-07) and Rs.10.00 lacs for Annual Plan 2002-03.

III MUNICIPAL CORPORATION OF DELHI:

1. Computerisation of various Departments of MCD

(10th Five Year Plan : Rs. 500.00 Lacs) (Annual Plan 2002-03 : Rs. 100.00 Lacs)

The computerisation of the Municipal Corporation of Delhi is in its initial stages. The MCD being the largest civic body of the Capital City, it has to give more emphasis on the Citizen satisfaction than another achievement. The two major tasks identified are the Public Participation, and transparency in its works. The goal can be achieved only through the complete computerization of MCD. As the MCD has a large area to look after, it is divided into 12 Zonal offices and one HQ which are spread over different locations of the City. The first thing to create a proper monitoring system and co-ordination is to establish the data of these zones can be shared and mentioned effectively with the help of computers, which may finally lead to single window system (where the user is satisfied by contacting only one window) and transparency in its work can be established.

M/s. CMC Ltd. Which is a Government of India PSU has submitted proposal satisfying the above mentioned needs. The proposal includes connecting the Zonal offices with leased lines, computerization of its offices including property taxation and setting up of KIOSKS for public interface. The proposed system termed VOICE (Versatile Online Information for Citizen Empowerment) has been installed and tested in many civic bodies in India. Presently the same is being implemented in NDMC. The system includes:

- 1) Health Department
- 2) Birth & Deaths
- 3) Engineering Department
- 4) Building Approvals
- 5) Development Projects
- 6) Public Grievances
- 7) Commissioner's Interface
- 8) Financial Accounting

9) Property Taxation.

Apart from this , the department has developed software for payroll and Provident Fund of the Mpl Employees. The software for Pension department s also being developed which are expected to be completed very shortly. Another area where stress is required is training for the Mpl. Employees to make them operate computers without which the entire system may face difficulty. The VOICE is proposed to be implemented in three Phases. The total cost is estimated to be Rs.6,76,01,950/- which is inclusive of Computerization of Property Taxation which is the major source of revenue for MCD.

For 10th Five Year Plan 2002-07 and Annual Plan 2002-03, an outlay Rs.500.00 lacs and Rs.100.00 lacs is provided respectively.